



THIS IS TO CERTIFY THAT

TMC Telecom Ltd

is a member of the Federation of Communication Services Ltd

Membership No. 1860

For the period ending 31st December 2016 (see note 1)

And has undertaken to comply with the FCS Ethical Code of Business Practice

FCS MAIN AIMS

The main aims of the FCS include promotion of quality and professionalism in the industry and ensuring that the name and symbol of the FCS is widely known to represent reputable business in the communications services industry within the United Kingdom.

FCS ETHICAL CODE OF BUSINESS PRACTICE

Members of the FCS are committed to offering the highest standards of professional and ethical service to their customers

Members will comply with relevant obligations as set out in the Communications Act 2003 and with the Codes of Practice and Standards or Regulations agreed from time to time by the FCS Board of Directors or relevant members' Groups

Members ensure that staff receive appropriate training and are encouraged to obtain relevant qualifications in order to maintain their professional skills

Members carry an appropriate level of public liability insurance, the certificate for which will be displayed in all operating premises (see notes 2 and 3)

Signed:

Chris Pateman
FCS Chief Executive Officer

Please see reverse for notes